

# SERVICE INFORMATION

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## Subject: New Golden Eye Kit CR0028799

### **AUTOMATIC PRODUCTS BRANDED EQUIPMENT EFFECTED:**

Snack Series: 931, 932, 933, 934  
Food System: 460, 960  
Ultra-Flex: 6500

The Golden Eye boards, P/N AP13600020-03 and AP13600022-03 Golden Eye LED & Receive board have had multiple components reach end of life by the suppliers. This resulted in both boards becoming obsolete. Crane Merchandising System has created a new kit, P/N CR00028799 KIT, GOLDEN EYE BOARD SET, which replaces the pair of original Golden Eye boards.

The kit CR0028799 contains:

<b>P/N</b>	<b>Description</b>	<b>Quantity</b>
CR0028795	PCBA,GOLDEN EYE DETECTORS SEALED	1
CR0028797	PCBA,GOLDEN EYE EMITTERS SEALED	1

The new Golden Eye boards, emitter and receiver, have the same physical appearance as the old Golden Eye boards, but are not interchangeable. The color of the boards has changed to red to differentiate the new boards from older versions. Both the Emitter and Receiver included in the kit must be replaced as a pair to insure proper operation.

Testing has found for the best results with the new boards, remove the red lens from both sides of the delivery bin, when installing the new boards.

Please update your parts guides to reflect this update. Any attempt to order either of the obsolete parts will result in the order being placed for the new kit.